

Press Release
April 24, 2009



Contact:
Kathryn Kendell
kkendell@crownpartners.com
937-723-2300

Bombardier Aerospace to deploy Software Solution from Crown Partners

DAYTON, Ohio – Crown Partners, LLC, today announced an agreement with Bombardier Aerospace, a group of Bombardier Inc., a global leader in aerospace and rail transportation, to deploy Crown's Recycle Bin Object Level Restore software.

Crown's Co-founder and Managing Director, Richard Hearn says, "Bombardier Aerospace's choice of Crown's Recycle Bin will allow their community of 11,000 users to recover accidental deletions with minimal involvement of their IT staff - something they cannot do today."

Recycle Bin, a DFE-accredited object-level restore product, addresses the risk of permanently losing valuable information. Its flexibility allows either end-users or administrators to manage the recovery of accidentally deleted documents, and gives administrators power to generate usage reports and purge jobs for all Recycle Bins.

Without Recycle Bin, Bombardier Aerospace employees could not recover accidentally deleted objects without administrative assistance. Up to now, they have relied heavily on a costly process requiring manual effort from Bombardier Aerospace's IT personnel. Partner, and Crown Software Sales Director, Kevin Adkisson comments, "Now, employees will have access to Crown's Recycle Bin to restore deleted documents in folders and sub-folders to their original location—with

all metadata and relationships intact—including their creation and modification dates.”

“Crown’s Recycle Bin is an excellent fit for our operations,” states Michael McGuinness, Bombardier’s Senior ERP Technology Integrator. “We are eager to deploy a solution that decreases the burden on our IT staff, increases efficiency, and saves money.”

A leading provider of Enterprise Information Management (EIM) platform solutions, Crown Partners helps customers succeed by streamlining and simplifying information-intensive business processes. Crown utilizes a software first methodology, providing Global 2000 companies field-proven commercial software products, quality professional services and educational resources that optimize performance of the EMC Documentum, Oracle Hyperion, and Microsoft SharePoint platforms. With more than 500 “go-lives” and most of the Dow 30 companies as customers, Crown software engineers and service professionals quickly and efficiently identify business needs, automate critical business processes and drive platform performance.

For more information on the complete range of software products, consulting and educational services, contact Kathryn Kendell at 937-723-2300, or kkendell@crownpartners.com today.

###