

Crown Services Portfolio

Crown Partners provides Enterprise Information Management solutions that drive improved business performance through content management, process automation and performance management. Crown's services expertise provides you the breadth of talent you need to tackle any enterprise content management and enterprise performance management initiative. Crown specializes in EMC Documentum, Microsoft SharePoint and Oracle / Hyperion systems.

EMC Documentum Consulting Services

Advisory Services: Crown's Strategic Services help you take your business to the next level through business content automation and optimization. We work with you to drive your ECM Strategy. From there we help create a roadmap that addresses your business requirements, technology decisions, vendor selection and implementation methods. Then we help you to the next level by assessing those areas of your business where technology and process improvements can yield greater results.

Project Services: Crown's Project Services deliver comprehensive solutions via the Crown Services Methodology, a proven discipline that guides all of our service engagements. We execute the design, development, migration, test, validation and deployment of your Enterprise Content Management solution. By recommending best practices and providing skills transfer, we lay the groundwork so that your staff can move forward successfully in support of the implementation.

Managed Services: Crown provides three types of managed services – hosted, business process outsourcing, and multi-shore support. Hosted "Software as a Service" engagements provide Enterprise Content Applications that are delivered in an outsourced or shared-sourcing model. Business Process Outsourcing Services are operational support services, provided with a sense of priority and responsiveness. Multi-shore Services provides staff augmentation and project support on an on-site, near-shore, or off-shore basis.

Microsoft SharePoint Services

Crown Partners provides a broad range of services around the Microsoft SharePoint (MSP) solution stack. We specialize in implementations for SharePoint Server, Office SharePoint Server, Records Center and Exchange and Active Directory. We also recognize that the potential power of SharePoint as the most flexible collaboration and process environment on the market must be balanced with the ever-increasing need for compliance and control. With Crown, you can achieve and maintain that equilibrium.

Oracle / Hyperion Enterprise Performance Management Services

Crown's Enterprise Performance Management (EPM) team provides Business Analytics and Business Intelligence solutions based on Oracle's Hyperion solution driving improved business performance by helping our clients realize unparalleled insight to their business critical information. Crown's EPM specialists focus on engineering premier decision support solutions and leveraging in-depth Business Intelligence consulting expertise to deliver measurable value to our clients. Our clients have improved productivity, decreased operational costs and mitigated compliance risk – all through the business information delivery solutions we provide.

Take the Next Step: Contact Crown Partners Today

To learn more about Crown Software and Services, visit www.crownpartners.com or email info@crownpatterns.com.

About Crown Partners

A leading provider of Enterprise Information Management (EIM) platform solutions, Crown Partners helps customers succeed by streamlining and simplifying information-intensive business processes. Crown provides Global 2000 companies field-proven software products, quality professional services and educational resources that optimize performance of the EMC Documentum, Oracle Hyperion and Microsoft SharePoint platforms. With more than 400 "go-lives" and most of the Dow 30 companies as customers, Crown software engineers and service professionals quickly and efficiently identify business needs, automate critical business processes and drive platform performance.

Crown Partners

Headquarters
7750 Paragon Road
Dayton, Ohio
45459, USA
Tel.: 1.937.723.2300

Development Centers

2 Trap Falls Road
Shelton, Connecticut
06484, USA
Tel.: 1.203.944.9785

6501 East Belleview Avenue Ste 120,
Denver, CO 80111, USA
Tel.: 1.303.770.8986

Regional Offices

- Atlanta
- Chicago
- New York
- London
- Los Angeles

European Headquarters

Eschborner Landstr. 75
60489 Frankfurt a.M.
Germany
Tel.: (+) 49.271.3031906

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